

WARRANTY

This Warranty applies to the Purchaser of the above-described products from Estia Viecko SA as specified in the above contract and only to the Purchaser – Signee of this contract.

Estia Viecko SA warrants that its above listed products, will be free from manufacturing defects which would render them unserviceable or unfit for their normal, recommended use for the time periods indicated below.

Estia Viecko SA warrants that all whole products shall be free of manufacturing operational defects in material or workmanship for a period of five (5) years from the date of hanging or placement.

Estia Viecko SA warrants that all wooden materials or products shall be free of manufacturing defects in material for a period of ten (10) years from the date of hanging or placement.

Estia Viecko SA warrants that all colourings shall stay in reasonably good condition for a period of ten (10) years from the date of hanging or placement.

The above warrant applies only if all products are maintained properly and according to the conditions of the area where products will be installed.

Estia Viecko SA is not responsible for or makes no warranty as to:

1) Product failure, loss or damage due to:

- Normal wear from product usage or age, including normal wear and tear of weatherstrip.
- Damages caused by failure of Homeowner to annually (or sooner) maintain all doors, sidelights and frames, if necessary, by applying the recommended by Estia Viecko SA products.
 - Improper storage, handling, installation, finishing, use, modification or maintenance.
 - Mechanical abrasion to finishes.
 - Structural settlement, movement or vibration.
 - Product or finishes exposed to excessive localized heat, high-moisture environments (including pools, hot tubs and greenhouses) or water leakage.
 - Normal wear, fading or discoloration of finish from product usage, age or exposure to direct sunlight.
 - Acts of God.
 - Acid rain or other corrosive elements.
 - Salt spray, including exposure to coastal weather conditions.
 - Accidents, including accidental glass breakage.
 - Application of after-market window films to glass surfaces.
 - Damage caused by inappropriate finishes, solvents, brick wash or cleaning chemicals.
 - Glass breakage, not the fault of Estia Viecko SA, that results in seal failure.
 - Damage caused by high in-home humidity (condensation, frost and mold).
 - Accident, misuse, abuse, alterations, improper handling, operation or cleaning.
 - Products subjected to conditions outside product design limitations.
 - Improperly installed security systems.
 - Products with modifications that are not approved by Estia Viecko SA.
 - Finishing or modifying the structure containing repaired or replaced product.
 - Products that have not been paid for in full.

2) Minor imperfections in the product:

- Minor imperfections in the panel and/or frame graining or colour.
- Variations in wood grain, colour, texture or natural characteristics.
- Variations or unsatisfactory results in gloss levels, texture or appearance resulting from the field application of paint or other finishing material.
- Minor imperfections in glass that do not affect the product's structural integrity or significantly obscure vision (including textures, swirls and air bubbles in decorative glass).
- Minor variations in glass colour.